Monday 10\textsuperscript{th}, April 2017

08:30-18:50 Welcome Desk

11:30-12:00 Session O – Opening Session
(Room: Rakoczi I)

**OPENING SESSION**

Prof. Philip Powell, Miguel Baptista Nunes and Pedro Isaías

12:00-13:00 Session KL1 – Keynote Presentation
(Room: Rakoczi I)

**UNDERSTANDING AND MANAGING INFORMATION SYSTEM CONFLICTS**

Professor Albert Boonstra, Vice Dean of the Faculty of Economics and Business and Professor of Information Management, University of Groningen, The Netherlands

13:00 – 14:30 Lunch Break

14:30-16:30 Session FSP 10.1
IS in Practice, Technology Infrastructures and Organisational Processes // Other
(Room: Rakoczi I)

**Chair: Miguel Baptista Nunes**

FINDING ICT NON-ACCEPTANCE FACTORS BY GROUNDED THEORY: A CASE OF ONLINE PAYMENT SYSTEM ‘KAKOPAY’ (F122)

Woong-Kyu Lee

CONTEXT AWARENESS AS A PREREQUISITE FOR DECISION SUPPORT SYSTEMS: A SPATIAL EXAMPLE (F054)

Hardy Pandi

ANALYSIS OF THE NIKKEI 225 INDEX AND FUTURE PREDICTION (S097)

David Ramamonjisoa and Yoshiki Sato

DETECTING SYSTEM INTRUSIONS BY USING BOTH LABELED AND UNLABELED DATA (S033)

Eric P. Jiang

THE BEST PRACTICE IN IMPLEMENTING ITIL SERVICE TRANSITION FOR SUCCESSFUL IT SERVICE PRODUCTION (S023)

Mohamed Basel Almourad, Mohammed Hussain and Feras Al-Obeidat

16:30-17:00 Coffee Break

17:00-18:50 Session FSP 10.2
IS Learning and Teaching
(Room: Rakoczi I)

**Chair: Mohamed Basel Almourad**

THE TEACHING-LEARNING OF A SECOND LANGUAGE, USING AUGMENTED REALITY AS A TECHNOLOGICAL TOOL (F110)

Maily A. Quintero E.

RULE-BASED EXPERT SYSTEM TO LEAD FRESHMEN STUDENTS IN CHOOSING A SUITABLE COLLEGE MAJOR IN PALESTINE POLYTECHNIC UNIVERSITY (F055)

Bashar Albakri, Samaher Abuhumdeiyeh and Musa Alrefaya

VIRTUAL REALITY: A TECHNOLOGICAL TOOL FOR TEACHING THE LOGIC OF PROGRAMMING WITH THE HELP OF A SERIOUS GAME (F111)

Michael Valencia R.

AN INVESTIGATION OF THE EDUCATIONAL CURRICULUM WITH USE OF FORMAL CONCEPT ANALYSIS (S125)

Aliya Nugumanova, Yerzhan Baiburin, Madina Mansurova and Yermek Alimzhanov
## Tuesday 11th, April 2017

08:30-15:45 Welcome Desk

09:00-11:00 Session FP 11.1  
IS Management // IS Project Management  
(Room: Zsolnay I)  
**Chair:** Hardy Pundt  
- AN EXPERT SYSTEM APPROACH FOR THE SELECTION OF CLOUD SERVICE DELIVERY AND DEPLOYMENT MODELS (F047)  
  Mustafa I. M. Eid, Ibrahim M. Al-Jabri and Mohammed Sadiq Sohail  
- DESIGNING AN AGILE SCRUM TEAM FORMATION MODEL (F058)  
  Mazni Omar and Noor Liza Ahmad Khasasi  
- RFID TECHNOLOGY ADOPTION IN KUWAIT (F113)  
  Kamel Rouibah and Lamu A. M. Aljaljouli  
- SPEEDING UP TIME-TO-MARKET OF IT INVESTMENTS (F024)  
  Mark van der Pas

11:00-11:30 Coffee Break

11:30-13:05 Session FSRP 11.2  
Design and Development Methodologies and Frameworks  
(Room: Zsolnay I)  
**Chair:** Estelle Taylor  
- SCENARIO CREATION METHOD TO ELICIT REQUIREMENTS BY STAKEHOLDERS (F102)  
  Junko Shirogane  
- UNDERSTANDING USER LEARNING IN ITS DEVELOPMENT: APPLICATION OF ILLERIS’S LEARNING MODEL (F085)  
  Jan Aidemark and Linda Askenäs  
- DATA PROCESSING METHODS FOR INFORMATION SYSTEM TESTING IN AGRARIAN SECTOR (S106)  
  Jan Povilėtė, Jan Masner and Jan Rajtė  
- GOVERNANCE AND CONTROL STRUCTURES FOR IT SERVICE OPERATIONS MANAGEMENT (R112)  
  Veerendra K. Rai

13:00 – 14:30 Lunch Break

14:20-15:30 Session FSP 11.3  
IS Learning and Teaching  
(Room: Zsolnay I)  
**Chair:** Kamel Rouibah  
- STUDENT DEVELOPMENT AND SOFT SKILLS: IT-STUDENTS AT A UNIVERSITY IN SOUTH AFRICA (F100)  
  Estelle Taylor  
- STUDENT-READINESS FOR USING MOBILE DEVICES: AN EMPIRICAL STUDY AT A UNIVERSITY IN SOUTH AFRICA (S104)  
  Kobus van Aswegen and Estelle Taylor  
- FRAMEWORK BASED ON STEM FOR THE DEVELOPMENT OF PROGRAMMING COMPETENCE: CASE STUDY OF MODELING OF PROBLEMS IN ENGINEERS TRAINING (S095)  
  Marcos Lévano, Andrea Albornoz and Gabriel Venegas

16:00 – Conference Tour and Dinner
Wednesday 12\textsuperscript{th}, March 2017

08:30-13:15 Welcome Desk

09:00-11:00 Session FSP 12.1
IS Design, Development and Management Issues and Methodologies
(Room: Zsolnay I)
\textit{Chair: Philip Powell}

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<td>Kwanghoon Pio Kim, Minjae Park and Junchul Chun</td>
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11:00-11:30 Coffee Break

11:30-12:50 Session FSP 12.2
Enterprise Resource Planning // The centrality of IS and IT in Organisational Processes
(Room: Zsolnay I)
\textit{Chair: Mazni Omar}

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12:50 Best Paper Awards Ceremony and Closing Session
(Room: Zsolnay I)
\textit{Prof. Philip Powell, Miguel Baptista Nunes and Pedro Isaías}