



The **19th IADIS International Conference on Information Systems** was held in Zagreb, Croatia, during **7 – 9 March, 2026**.

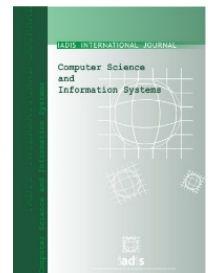
This conference was organized by the International Association for Development of the Information Society (IADIS).

The conference aimed to provide a forum for the discussion of IS taking a socio-technological perspective. It aims to address the issues related to design, development and use of IS in organisations from a socio-technological perspective, as well as to discuss IS professional practice, research and teaching. A set of key areas has been identified. However, these do not aim at being prescriptive, or set in stone, and any innovative contributions that do not fit into these areas have also been considered. The conference broad areas of interest were: IS in Practice, Technology Infrastructures and Organisational Processes; IS Design, Development and Management Issues and Methodologies; IS Professional Issues; IS Research and IS Learning and Teaching.

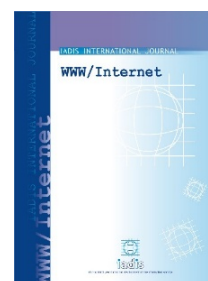
The IADIS International Conference on Information Systems 2026 (IS 2026) was held jointly with the 24th e-Society International Conference (ES 2026). These events received 277 submissions from more than 32 countries. To ensure a high standard of academic quality, each submission was anonymously reviewed by an average of four independent reviewers. Of the papers submitted, 58 were accepted as full papers following a rigorous double-blind peer-review process, corresponding to an overall acceptance rate of approximately 21%. In addition, other contributions were accepted and published as short papers, reflection papers, posters, and doctoral papers, providing a broader platform for the presentation and discussion of research findings.

Extended versions of the best papers were selected to be published in:

- ❖ IADIS Journal on Computer Science and Information Systems (ISSN: 1646-3692)



- ❖ the IADIS International Journal on WWW/Internet (IJWI) (ISSN: 1645-7641)



In addition to the papers' presentations, the conference also included a keynote presentation by Professor Niki Panteli, Professor of Digital Business at Lancaster University Management School, UK.

Keynote Presentation:



REFLECTIONS ON 20 YEARS OF RESEARCH ON TRUST IN THE DIGITAL ERA

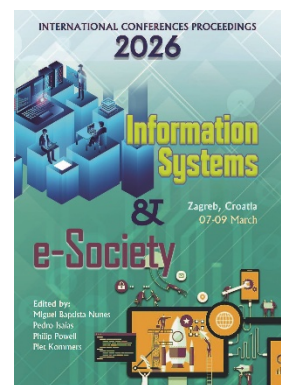
By Professor Niki Panteli, Professor of Digital Business at Lancaster University Management School, UK

Abstract: Over the last two decades there have been significant advances in understanding the role of trust in the digital era, including its antecedents, consequences as well as its dynamic and fluctuating nature. In this talk, I will reflect on my own research during this period where I examined trust particularly within the context of virtual and hybrid work, online groups and communities, online collaborations and more recently on AI and cybersecurity. The talk will present an

analysis of the insights that emerged, link these to broader themes that matter within IS research, including the current AI era and provide opportunities to discuss future research implications.

The IADIS Information System International Conference 2026 proceedings were published in hard copy (ISBN: 978-989-8704-75-7) by IADIS Press.

Edited by: Miguel Baptista Nunes, Pedro Isaías, Philip Powell and Piet Kommers



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