With Utrecht, The Netherlands, as the landscape, we welcomed the **12th IADIS International Conference on Information Systems (IADIS IS 2019)**, during **11 – 13 April, 2019**.

This conference was organized by the International Association for Development of the Information Society (IADIS) and co-organized by University of Applied Sciences.

Co-Organized by:

The conference aimed to provide a meeting for the discussion of IS taking a socio-technological perspective. Its intention was to address the issues related to design, development and use of IS in organisations from a socio-technological perspective, as well as to discuss IS professional practice, research and teaching. The conference broad areas of interest were: IS in Practice, Technology Infrastructures and Organisational Processes; IS Design, Development and Management Issues and Methodologies; IS Professional Issues; IS Research and IS Learning and Teaching.

The IADIS Information Systems Conference 2019 had 149 submissions from more than 27 countries. Each submission was anonymously reviewed by an average of 3 independent reviewers, to ensure the final high standard of the accepted submissions. Out of the papers submitted, 28 got blind referee ratings that published them as full papers, which means that the acceptance rate was 19%. Some other submissions were published as short and reflection papers, poster and tutorial format.

Extended versions of the best papers were selected to be published in:

- ❖ The Journal of Electronic Commerce in Organizations (JECO) (ISSN: 1539-2937)

- ❖ the IADIS International Journal on Computer Science and Information Systems (IJCSIS). ISSN 1646-3692.

This edition, besides the papers' and posters' presentations, also included a keynote presentation from an internationally distinguished researcher, Professor Hajo Reijers, Department of Information and Computing Sciences of Utrecht University (UU), The Netherlands and a Tutorial presented by Dr. Ilia Bider.

Keynote Presentation:

INFORMATION TECHNOLOGY ON THE WORK FLOOR: ADVANCES AND CHALLENGES

by Professor Hajo Reijers, Department of Information and Computing Sciences of Utrecht University (UU), The Netherlands
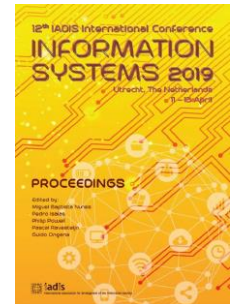
Tutorial:

BUSINESS PROCESS CANVAS AND ITS USAGE IN IS TEACHING AND LEARNING

by Dr. Ilia Bider DSV, Stockholm University, Sweden

Once again this event offered an opportunity to all their participants to discuss with success the most significant aspects regarding the context and research within Information Systems. It served as a forum that gathered researchers, practitioners, students and anyone that was working or studying in the field of the Information Systems.

The 12th IADIS Information Systems conference proceedings was published in hard copy (ISBN: 978-989-8533-87-6) by IADIS Press.

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