



With Lisbon, Portugal, as the landscape, we welcomed the **11th IADIS International Conference on Information Systems (IADIS IS 2018)**, during **14 – 16 April, 2018**.

This conference was organized by the International Association for Development of the Information Society (IADIS).

The conference aimed to provide a meeting for the discussion of IS taking a socio-technological perspective. Its intention was to address the issues related to design, development and use of IS in organisations from a socio-technological perspective, as well as to discuss IS professional practice, research and teaching. The conference broad areas of interest were: IS in Practice, Technology Infrastructures and Organisational Processes; IS Design, Development and Management Issues and Methodologies; IS Professional Issues; IS Research and IS Learning and Teaching.

The IADIS Information Systems Conference 2018 had 145 submissions from more than 28 countries. Each submission was anonymously reviewed by an average of 4 independent reviewers, to ensure the final high standard of the accepted submissions. Out of the papers submitted, 25 got blind referee ratings that published them as full papers, which means that the acceptance rate was 17%. Some other submissions were published as short and reflection papers, posters and one tutorial.

Extended versions of the best papers were selected to be published in:

- ❖ The Journal of Electronic Commerce in Organizations (JECO) (ISSN: 1539-2937)
- ❖ the IADIS International Journal on Computer Science and Information Systems (IJCSIS). ISSN 1646-3692.



This edition, besides the papers' and posters' presentations, also included a keynote presentation from an internationally distinguished researcher, Professor Bob O'Keefe (Vice-Principal for Student Experience and Dean of the Faculty of Management, Economics & Law, Royal Holloway, University of London, UK), for and a Tutorial presented by Dr. Ilia Bider.

Keynote Presentation:



HOW USER BEHAVIOUR AND INFORMATION MANAGEMENT ARE NOW CRITICAL FOR IT MANAGEMENT



by Professor Bob O'Keefe, Vice-Principal for Student Experience and Dean of the Faculty of Management, Economics & Law, Royal Holloway, University of London, UK

Tutorial:

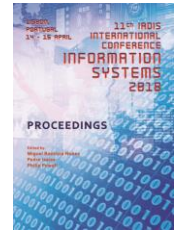
FRACTAL ENTERPRISE MODEL AND ITS USAGE FOR BUSINESS MODEL INNOVATION



by Dr. Ilia Bider DSV, Stockholm University, Sweden

Once again this event offered an opportunity to all their participants to discuss with success the most significant aspects regarding the context and research within Information Systems. It served as a forum that gathered researchers, practitioners, students and anyone that was working or studying in the field of the Information Systems.

The 10th IADIS Information Systems conference proceedings was published in hard copy (ISBN: 978-989-8533-74-6) by IADIS Press.



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