Keynote Presentation:
“FROM IS PLANNING TO IS STRATEGIZING: LESSONS FROM THE PAST; AN AGENDA FOR THE FUTURE”
by Professor Robert Galliers, University Distinguished Professor at Bentley University, Boston, USA, and Professor of Information Systems at Loughborough University, UK

Keynote Presentation:
“WHY INFORMATION SYSTEMS STILL FAIL”
by Professor Guy Fitzgerald, Loughborough University, UK

Keynote Presentation:
“ENGAGING WITH GRAND CHALLENGES: CAN PRO-SOCIETAL INFORMATION SYSTEMS (PROSIS) HELP CHANGE BEHAVIOURS?”
by Professor Richard Vidgen, Professor of Systems Thinking, Department of Management Systems, Hull University Business School, UK

Keynote Presentation:
“PREPARING THE IS DISCIPLINE FOR THE YEAR 2022”
by Professor Dr. Egon Berghout, University of Groningen, The Netherlands

Keynote Presentation:
“BUSINESS AND IT ALIGNMENT”
by Professor Philip Yetton - University of New South Wales, Australia
2010

**Keynote Presentation:**
“KNOWLEDGE CREATION AND KNOWLEDGE MANAGEMENT IN INTER-ORGANIZATIONAL INNOVATION NETWORKS”

by Professor Dr. Claudia Loebbecke, Chaired Professor of Business, Media and Technology Management, University of Cologne, Germany

2009

**Keynote Presentation:**
“INFORMATION SYSTEMS SUPPORT FOR CREATIVITY AND INDIVIDUALITY: HOW TO EXPECT THE UNEXPECTED”

by Dr Barry Eaglestone - Department of Information Studies, University of Sheffield, Sheffield, UK

**Conference Tutorial:**
“INFORMATION RETRIEVAL IN A WORLD OF SCATTERED INFORMATION SOURCES ”

by Paul Nieuwenhuysen Vrije Universiteit Brussel, Brussel, Belgium

2008

**Keynote Presentation:**
“STRATEGISING IN THE AGE OF AGILITY AND GLOBALISATION: INFORMATION SYSTEMS THAT MEET DYNAMICALLY CHANGING NEEDS”

by Professor Robert D Galliers, Provost & Vice President for Academic Affairs, Bentley College, USA

**Keynote Presentation:**
“WHO NEEDS E-CRM?”

by Professor Jean-Charles Chebat - HEC Montréal, Canada